

RENT A BIKE SAFE PLAN



Cruising around on your (electric) rental bike, without a care in the world? This safe plan lists everything covered by this scheme. This includes your rights and obligations and how payment is arranged.

1

THEFT OR TOTAL LOSS

YOU WILL BE PROVIDED WITH ANOTHER (ELECTRIC) BICYCLE OR A SUITABLE ALTERNATIVE DURING THE TERM OF THE SAFE PLAN

2

NOT COVERED

DAMAGE YOU CAUSE TO OTHERS WITH THE RENTAL IS NOT COVERED. TAKE OUT PERSONAL LIABILITY INSURANCE FOR THIS

3

REPORT QUICKLY

REPORT ANY DAMAGE AS SOON AS POSSIBLE. ALSO REPORT CHANGES IN YOUR SITUATION AS SOON AS POSSIBLE

4

COVERAGE RESTRICTIONS

WE DO NOT COMPENSATE DAMAGE IN CASE OF THEFT IF THE RENTAL WAS NOT LOCKED OR IF YOU CANNOT HAND OVER THE KEYS OF THE RENTAL

5

OBLIGATIONS

DO YOU WANT TO TAKE OUT THIS SAFE PLAN? THEN YOU MUST ANSWER OUR QUESTIONS HONESTLY AND DO EVERYTHING YOU CAN TO PREVENT AND LIMIT DAMAGE

6

PAYMENT

YOU PAY IT IN ONE GO, IN ADVANCE, BOTH ONLINE AND IN-STORE. THE SAFE PLAN STARTS FROM THE MOMENT YOU RENT AND RUNS UNTIL THE RENTAL CONTRACT EXPIRES. THE CONTRACT IS AUTOMATICALLY TERMINATED

7

CANCELLATION

WOULD YOU LIKE TO CANCEL YOUR RESERVATION? THEN THE FOLLOWING RULES APPLY:

- between 8 days to 24 hours: 50% refund

8

EXCESS

EXCESS FOR THEFT

- € 100.00 For a (children's) bicycle, sports bicycle and trailers
- € 200.00 For an electric bicycle
- € 250.00 for an electric cargo bike

WORRY-FREE CRUISING

DAMAGE CAUSED BY THEFT

Damage caused by theft? These and consequential damages are covered.

DAMAGE TO YOUR BICYCLE

Damage to your bicycle? This is covered for your (electric) bicycle, even if the damage is your own fault.

CANCELLATION

You can cancel a reservation, without being obliged to state your reasons for doing so.